

POLICY ADVISORY BOARD FOR ELDER AFFAIRS

June 4, 2021

ZOOM ONLINE MEETING MINUTES

CALL TO ORDER:

Linda Axtell-Thompson called the meeting to order at 12:04 p.m.

ROLL CALL:

The roll was called at 12:05 p.m.

Members Present: Shelly Abe-Ogata, Linda Axtell-Thompson, Colette Browne, Beverly Gotelli, Joy Miyasaki, Suzie Schulberg, Barbara Service, Gary Simon, Kathy Wyatt, Barbara Yamashita, and Sarah Yuan.

(A quorum was established as eleven members were present at roll call. This board requires eight members to be present to establish quorum.)

Ex-officio: Victoria Fan, UH; Kathy Ishihara, DHS; Keith Ridley, DOH; and David Rodriguez, DOT.

EOA Staff & AAAs: Aaron Arakaki, Derrick Ariyoshi, Caroline Cadirao, Kevin Dusenbury, Horace Farr, Josephine Lum, Debra Shimizu, and Kealoha Takahashi.

Public: Poki'i Balaz and Rick Tabor.

Guests: Audrey Suga-Nakagawa, Director of Advocacy for AARP Hawaii.

APPROVAL OF MEETING MINUTES:

The minutes of the May 7, 2021 Zoom online PABEA meeting were approved as circulated.

CHAIR'S REPORT:

Linda thanked attendees for the opportunity to serve as Chair and thanked Marilyn, who encouraged Linda to apply for PABEA. Linda thanked the EOA staff and Caroline for their work. Linda thanked Caroline for revitalizing EOA. Linda continue her teaching career after her PABEA term ends this month.

Suzie thanked PABEA members, EOA, and Tony Lenzer, who encouraged her to apply for PABEA.

Joy thanked the PABEA and EOA. She remarked that she learned much about elder programs services and uses them as resources for her clients in her law practice.

Sarah thanked all and remarked that what she has learned while serving on PABEA has been fascinating.

LEGISLATIVE COMMITTEE:

Sarah reported that the Committee did not meet. No report was offered.

PLANS AND PROJECTS REVIEW COMMITTEE:

No report was offered. Quorum was not achieved at the Committee's last meeting.

RECOGNITION AND AWARDS COMMITTEE:

Kathy reported that the Older Americans Month (OAM) program and broadcast was well done. The AAAs' segments were especially well done. The variety in the program was enjoyable and transitioning between segments was smooth. Josephine emailed to PABEA members the Olelo 53 rebroadcast dates: June 20 at 6:00 p.m., June 21 at 4:30 p.m., June 22 at 8:00 a.m., and June 23 at 1:00 p.m. Rick announced that bloopers will be deleted from the rebroadcasts. Caroline thanked Kathy, Rick, and the RAC committee for their work in producing a successful celebration.

EXECUTIVE OFFICE ON AGING:

Attached is Caroline's report.

Caroline reported that Recovery Act Funds awarded to EOA for COVID-19 vaccination education and outreach and vaccination evaluation are being allocated. Kathryn Braun will perform the evaluation. The evaluation report will be part of EOA's annual report.

In addition, EOA has received Title IIIB funds for access, Title IIIC funds for nutrition, and Title VII funds for the ombudsman program.

EOA has applied for ADRC funding for COVID-19 vaccine access.

Filming for the COVID-19 vaccination outreach public service announcement was completed yesterday, June 3, 2021.

This month, vaccination outreach will target kupuna with barriers to vaccination, e.g. limited English proficiency, limited transportation, etc.

Caroline thanked those who encouraged her to apply for the EOA Director position and those who supported her candidacy for the position.

OAM AND OLELO:

Kathy introduced Scott Nordquist with Olelo and thanked Scott for his work with the OAM broadcast.

CITY AND COUNTY OF HONOLULU ELDERLY AFFAIRS DIVISION:

Attached is Derrick's report.

EAD continues to support the food security initiative and the kupuna COVID-19 vaccination initiative. COVID-19 vaccinations have been completed at seventy senior housing properties in the City and County of Honolulu. Residents at only a handful of housing properties need the second dose of the vaccine. Derrick met with Mayor Blangiardi and his cabinet and acknowledged and recognized the efforts of the Kupuna Vaccination Outreach Group.

Derrick is working with the City and County of Honolulu Grants in Aid (GIA) Program on the GIA priority scoring for proposals that align with the vision and goals of the Age-Friendly Honolulu initiative. An announcement on the GIA age-friendly scoring is forthcoming.

HAWAII COUNTY OFFICE OF AGING:

Attached is Horace's report.

HCOA continues to work with the DOH in support of COVID-19 vaccination efforts.

HCOA held its first Committee on Aging meeting on May 28, 2021. Only one member of the Committee is a previous member. HCOA has performed orientation and training for the Committee members. A couple more members are needed for the Committee.

One vacant HCOA position was filled this past month. HCOA continues to interview to fill a second vacant position. In addition, HCOA is continuing the process to fill the Database Managers position (Horace's former position). The position has been vacant for the past twenty-one months. Horace has been performing the work of the position.

Demand for disabled parking placards remains stable, but robust. HCOA has processed almost 1,000 applications for placards in the first five months of calendar year 2021. HCOA is exploring ways to support applicants with other programs and services which might be beneficial to them.

KAUAI AGENCY OF ELDERLY AFFAIRS:

Attached is Kealoha's report.

Kealoha highlighted that consumer calls to AEA have averaged 50 minutes per call from July 1, 2020 to May 20, 2021. Many seniors need to talk to someone and need services.

AEA, in partnership with the Kauai Fire Department and AMR, are performing falls prevention education, e.g. use of non-skid tape, eliminating throw rugs, grab bars, non-slip bathmats, etc. AEA associates followed-up with an elderly man who is known as a "frequent flyer caller" due to his multiple non-emergency calls to the Fire Department. A home visit was completed along with AMR and Fire Department personnel. A grab bar and non-slip bathmats for the bathroom were provided. A test was conducted with the man's medic alert button. AMR reported to the medic alert attendant that majority of the elderly man's calls were not emergencies. The attendant confirmed that a lift assist can be sent to the man (in lieu of emergency services) if the man specifies the type of assistance he needs. Fire Department personnel were amazed with the man's robotic pet.

The robotic pets program has good outcomes and favorable responses from the recipients of the robotic pets. Caroline announced that AEA and Maui County Office on Aging are collecting data on their robotic pets programs.

Kealoha thanked PABEA members whose terms end this month.

MAUI COUNTY OFFICE ON AGING:

Kevin thanked PABEA for its work.

Regarding the Furry Friends program, Kevin reported that preliminary data for five participants who have had their pet for at least 45 days demonstrate an overall decrease in negative health outcomes and an overall increase in positive emotional and social outcomes. Recipients are smiling more and are happier. The pets help with decreasing social isolation. MCOA's Furry Friends program is funded with CARES Act funds.

MCOA continues to partner with the DOH and Maui District Health Officer Dr. Lorrin Pang in the COVID-19 vaccination efforts in Maui County. Residents of Hale Mahaolu have received their second dose. Pharmacy personnel have been vaccinating the homebound. MCOA is using the Everbridge mass notification system for vaccination outreach.

MCOA continues to experience staff shortages.

KUPUNA CAUCUS:

The Kupuna Caucus meets today at 2:00 p.m. via Zoom. Caroline encouraged all to attend today's Kupuna Caucus meeting. The agenda includes presentations by the Executive Office on Aging and the Area Agencies on Aging on the aging network's response to the pandemic and a presentation by the Alzheimer's Association on dementia awareness.

APPOINTED AND EX-OFFICIO MEMBERS' REPORTS:

David thanked PABEA and EOA for the opportunity to attend the PABEA meeting.

Kathy thanked the AAAs for their contributions to the OAM Celebration.

Kealoha reminded all that the Hawaii World Elder Abuse Awareness Day Virtual Conference will be on June 15, 2021.

Rick welcomes all to post their events on the Generations Magazine calendar. He will provide a passcode to those who would like to enter their events onto the calendar. Generations Magazine radio show has vacancies for interviews. He encourages attendees to be interviewed. The Generations Magazine brown bag lunch webinars also has openings. KITV's Annalisa Burgos featured a news story on the new USPS Forever stamp honoring the "Go for Broke" Japanese American soldiers of World War II. The stamp was released on June 3, 2021.

Colette thanked Linda for her steady leadership and members whose terms end this month.

Caroline announced that Marilyn Seely is absent today as she and her husband are celebrating their 60th wedding anniversary.

STATEMENTS FROM GUESTS AND FROM THE PUBLIC:

Audrey announced that the FCC has launched an Emergency Broadband Benefit program to help families and households afford internet service. The program is temporary, but the FCC will examine whether to continue the program. In Hawaii, only 200 households have applied for the program. Audrey has assembled a workgroup to develop a plan to improve overall internet access, including digital literacy. The workgroup includes AAAs and broadband experts. Caroline thanked Audrey for her work in assembling the workgroup. Linda remarked that broadband access is critical for telehealth and that elders are a prime target for telehealth.

CLOSURE OF DIGNITY SENIOR LIVING AT OCEANSIDE HAWAII ASSISTED LIVING FACILITY:

Keith reported that all residents have been transferred and that the assisted living operations have ceased. The facility is closed. Keith remarked that successfully relocating residents was a tremendous effort by case managers, the facility, DHS, Med-

QUEST, and facilities which received the transferring residents. Keith noted that Memory Care at Oceanside Hawaii remains in operation, as it is a separate facility from Dignity Senior Living at Oceanside Hawaii. The APS finding of resident neglect was on Dignity's assisted living facility and led to its closure. The APS finding was not on the separately licensed memory care unit.

TRAINING FOR NEW PABEA MEMBERS:

Caroline announced that orientation and training for new PABEA Members will be on Friday, June 25, 2021, from 10:00 a.m. to 12:00 noon via Zoom. She welcomes current members to attend and intends to send the Zoom invitation next week.

ANNOUNCEMENTS:

The next PABEA monthly meeting will be on Friday, July 2, 2021 at 11:30 a.m. via Zoom.

Gary thanked those PABEA members whose terms end this month for their service and work, welcomed new members, including Poki'i and Rick, and announced that Shelly and Kathy have agreed to continue as Chairs for PPR and RAC, respectively. Barbara Service has agreed to succeed Sarah as Chair of the Legislative Committee.

ADJOURNMENT OF PABEA MEETING:

Linda adjourned the meeting at 12:55 p.m.

JUNE 2021 – Director’s Report to PABEA

Vaccination Efforts

EOA continues to co-lead the efforts of the Kupuna Vaccination Outreach Workgroup (KVOG).

- Looking at partnership with PHN to reach out to reach older adults in the community.
- Regrouping based on the low vaccine rates in certain jurisdictions to see how those needs can be addressed.
- Federal funding being used for targeted marketing messages thru KHON2 and Oalamana Lumis.
- Federal funding – put into place a contract with UH to evaluate our statewide efforts regarding vaccinations
- Considering Mini Block Grants – to support vaccination efforts in the community

Director’s Highlights

- Attended Kauai and Maui’s Older Americans Month Virtual Recognition events.
- Prepared for the upcoming Worldwide Elder Abuse Awareness Day in June by prerecording a message with the County Executives.
- Supported the Advocacy, Education and Outreach Section in the efforts to rebrand marketing materials for the Long-Term Care Ombudsman Program.
- EOA is participating in the state’s Broadband Efforts to make internet capacity accessible to all.
- Working with DOH to establish the ADRD coordinator position.

Summary of Calls

EAD logged **16,714 contacts**, of that 7,642 were incoming calls and 8,045 were outgoing calls, 20 were home visits, and 201 were fax referrals. EAD logged **934 calls** regarding the Kupuna Caregiver Program.

Data reflects the time period of July 1, 2020 - June 04, 2021

Email	Home Visit	Incoming	In-Office/Appointment	Mail/Fax	Outgoing To	Walk-In	Total
777	20	7,642	4	201	8,045	25	16,714

Top 5 Call Topics

Home Delivered Meals	5695
Transportation - Non-Medical	3159
COVID - 19	2630
Personal Care	2197
Transportation - Medical	2165

Summary of Executed Contracts

Contracts are effective as early as October 1, 2020 until September 30, 2021

Table 1: Kupuna Care Executed Contracts

Service Name	Agency Name
Adult Day Care	Arcadia Elder Services Family Living Treasures Adult Day Care Franciscan Care Hale Hauoli Hawaii Kahala Senior Living Leahi Hospital Malama Adult Day Care Maluhia Hospital Palolo Chinese Home Salvation Army Windward Seniors Day Care
Attendant Care	Hookele Care at Home Palolo Chinese Home Salvation Army
Home Delivered Meals	Child and Family Services Franciscan Care Hawaii Meals on Wheels Keiki to Kupuna Lanakila Pacific Palolo Chinese Home
Homemaker	Franciscan Care Hookele Care at Home Palolo Chinese Home Salvation Army
Personal Care	Hookele Care at Home Kokua Kalihi Valley Palolo Chinese Home Salvation Army St. Francis Community Health
KC Transportation	Catholic Charities Hawaii Franciscan Care Kokua Kalihi Valley

Table 2: Kupuna Caregiver Executed Contracts

Service Name	Agency Name
Adult Day Care	Arcadia Elder Services Franciscan Care Hale Hauoli Hawaii Kahala Senior Living Leahi Hospital Malama Adult Day Care Maluhia Hospital Palolo Chinese Home Salvation Army Windward Seniors Day Care

Table 3: Title III Executed Contracts

Service Name	Agency Name
Housing Assistance	Catholic Charities Hawaii WorkHawaii
Transportation	Catholic Charities Hawaii Kokua Kalihi Valley
Congregate Dining	Lanakila Pacific
Home Delivered Meals	Hawaii Meals on Wheels Lanakila Pacific Palolo Chinese Home
Nutrition Education	Lanakila Pacific
Health Maintenance	Child and Family Services
Caregiver Access - Case Management	Child and Family Services Franciscan Care Salvation Army
Caregiver Respite - Level I	Hookele Care at Home
Caregiver Respite - Level II	Hookele Care at Home
Caregiver Education/Training	Alzheimer's Association - Aloha Chapter Child and Family Services Franciscan Care Project Dana
Caregiver Counseling	Alzheimer's Association - Aloha Chapter Child and Family Services Project Dana
Caregiver Education/Training (Grandparents)	Hawaii Family Services
Caregiver Counseling (Grandparents)	Hawaii Family Services
Legal Assistance	Legal Aid Society of Hawaii
Legal Education	Legal Aid Society of Hawaii

Summary of Service Delivery

EAD provided at least one registered service (all services) to **7,147 clients**.

EAD provided at least one in-home service, main KC services, to **3,064 clients**. (Includes both state and federal funding.)
Data reflects the time period of July 1, 2020 - June 04, 2021.

Table: Service Delivery Summary - Authorized Services

Funding Source	Service	Unit Type	Provider	Persons Served	Units Delivered	Total Expended
Kupuna Care	01S Personal Care (Authorized)	1 Hour	Hookele Care at Home	35	4,001.00	\$151,159.00
		1 Hour	Kokua Kalihi Valley	13	1,213.00	\$61,158.39
		1 Hour	Palolo Chinese Home - Provider	1	68.00	\$2,040.00
		1 Hour	St. Francis Health Services	175	12,996.00	\$576,219.84
	02S Homemaker (Authorized)	1 Hour	Franciscan Care Services	1	70.00	\$1,820.00
		1 Hour	Hookele Care at Home	54	3,270.00	\$114,100.00
		1 Hour	Palolo Chinese Home - Provider	10	78.50	\$7,347.50
	04S Home Delivered Meals (Authorized)	1 Meal	Hawaii Meals on Wheels	169	23,673.00	\$248,566.50
		1 Meal	Keiki To Kupuna	132	27,220.00	\$260,767.60
		1 Meal	LMOW LRC Home Delivered Meals	382	60,025.00	\$580,497.00
		1 Meal	Palolo Chinese Home - Provider	18	3,540.00	\$32,168.34
	04S Home Delivered Meals-7xwk (Authorized)	1 Meal	Mom's Meals	3	420.00	\$6,195.00
	04S Home Delivered Meals-Special 7xwk (Authorized)	1 Meal	Mom's Meals	1	153.00	\$2,409.75
	05S Adult Day Care (Authorized)	1 Hour	Arcadia Elder Services	6	2,114.77	\$30,926.13
		1 Hour	Franciscan Care Services	11	11,040.00	\$109,440.00
		1 Hour	Hale Hauoli Hawaii	5	1,460.00	\$23,140.00
		1 Hour	Kahala Senior Living Community	2	233.86	\$3,274.04
		1 Hour	Lunalilo Home	2	1,230.21	\$11,994.54
		1 Hour	Malama Adult Day Care	6	1,051.44	\$14,720.16
		1 Hour	Palolo Chinese Home - Provider	3	619.37	\$10,582.01
1 Hour		Windward Seniors	4	400.00	\$5,200.00	
10S Transportation (Authorized)	1 One-way trip	CC Transportation Unit 1	185	5,481.00	\$164,430.00	

HONOLULU COUNTY ELDERLY AFFAIRS DIVISION - PABEA MONTHLY REPORT

		1 One-way trip	Kokua Kalihi Valley	29	1,420.00	\$32,915.60
	COVID-19 Expanded Meals (Authorized)	1 Meal	Keiki To Kupuna	162	4,532.00	\$43,416.56
	F06 Attendant Care/Supervision (Authorized)	1 Hour	Hookele Care at Home	31	2,319.00	\$74,208.00
		1 Hour	Palolo Chinese Home - Provider	2	76.00	\$1,957.00
		1 Hour	Project Dana - Kupuna Care	2	50.50	\$911.53
Kupuna Caregiver	05S Adult Day Care (Authorized)	1 Hour	Arcadia Elder Services	10	8,949.59	\$50,931.05
		1 Hour	Family Living Treasure	1	40.38	\$629.93
		1 Hour	Franciscan Care Services	3	4,834.17	\$23,659.98
		1 Hour	Hale Hauoli Hawaii	11	12,318.42	\$69,579.14
		1 Hour	Kahala Senior Living Community	5	4,770.75	\$24,850.00
		1 Hour	Lunalilo Home	4	5,065.96	\$23,341.13
		1 Hour	Malama Adult Day Care	10	14,044.93	\$70,685.02
		1 Hour	Palolo Chinese Home - Provider	7	9,321.22	\$49,857.71
		1 Hour	Windward Seniors	5	3,957.47	\$18,635.11
Title III	04S Home Delivered Meals (Authorized)	1 Meal	Hawaii Meals on Wheels	90	12,821.00	\$134,620.50
		1 Meal	LMOW LRC Home Delivered Meals	64	10,907.00	\$105,059.00
	10S Transportation (Authorized)	1 One-way trip	CC Transportation Unit 1	187	6,436.00	\$193,080.00
		1 One-way trip	Kokua Kalihi Valley	18	667.00	\$18,549.27
	COVID-19 Expanded Meals (Authorized)	1 Meal	Hawaii Meals on Wheels	484	92,312.00	\$969,276.00
		1 Meal	Keiki To Kupuna	273	51,015.00	\$488,723.70
		1 Meal	Lanakila Meals on Wheels Program	1,012	177,056.00	\$1,699,543.00
	COVID-19 Meals - Special 14x (Authorized)	1 Meal	Mom's Meals	10	490.00	\$7,717.50
COVID-19 Meals -14x (Authorized)	1 Meal	Mom's Meals	80	4,921.00	\$72,584.75	
	TOTAL			3,064	588,683.54	\$6,592,887.28

Waitlist

For the period of July 1, 2020 - June 04, 2021

Service	No. of Clients	Average Wait Time (in Days)
01S Personal Care (Authorized)	59	172
02S Homemaker (Authorized)	206	747
04S Home Delivered Meals (Authorized)	1	42
05S Adult Day Care (Authorized)	9	465
10S Transportation (Authorized)	85	366
F06 Attendant Care (Authorized)	16	447
F06 Attendant Care/Supervision (Authorized)	49	700

Kupuna Caregiver

As of October 6, 2018

EAD has authorized and referred a total of **135 care recipients** for Adult Day Care, with start dates as early as February 16, 2018.

The average age of care recipients is **95 years**.

Demographics of Caregivers Assessed

The average age of caregivers is **63 years**.

Lives With	Count
	27
No	48
Sometimes	9
Yes	202
Total	273

RELATIONSHIP	Count
Brother/Sister	1
CR 60+ - Daughter/Daughter-In-Law	160
CR 60+ - Husband	5
CR 60+ - Other Relative	16
CR 60+ - Son/Son-In-Law	64
CR 60+ - Wife	23
CR<19 - Grandparent	2
Granddaughter	1
Grandson	4
Relationship Missing	1
Total	273

GENDER	Count
	3
F	189
M	81
Total	273

Mitchell D. Roth
Mayor



William H. Farr
Executive on Aging

County of Hawai'i

OFFICE OF AGING

Aging and Disability Resource Center, 1055 Kino'ole Street, Suite 101, Hilo, Hawai'i 96720-3872
Phone (808) 961-8600 • Fax (808) 961-8603 • Email: hcoa@hawaiiintel.net
West Hawai'i Civic Center, 74-5044 Ane Keohokālole Highway, Kailua-Kona 96740
Phone (808) 323-4390 • Fax (808) 323-4398

June 2021 Executive Report
Hawaii County Office of Aging
Submitted by William "Horace" Farr

1. Hawaii County Office of Aging (HCOA), held our first Committee on Aging (COA) meeting on May 28, 2021. It has been a challenge to get enough members vetted through the Mayor's Office to complete our required membership as we work around COVID-19 guidelines. We will continue to add new members as they become available.
2. HCOA is pleased to announce that we were able to fill one vacant position this past month. We continue to interview this week to fill the second. We are still working on the process to fill the Database Managers position, which has been vacant for the past 21 months.
3. The month of May, we were exceptionally busy. Finalizing our segment for the State's Older Americans Month program consumed all of our time. We congratulate Wayne Kawachi and Annie Kuamoo Kaaukai as Hawaii County's male and female outstanding nominees for 2021. We also extend our congratulations to all nominee's and honoree's throughout the State.
4. HCOA has noted that over the course of the COVID-19 Pandemic the demand for Disabled Parking Placards has remained relatively stable. The chart below provides the number applications processed for the first five months of 2021.

Month	Kona	Hilo	Total
January	79	112	191
February	77	110	187
March	92	112	204
April	75	108	183
May	74	133	207
			972



An Area Agency on Aging

Hawai'i County is an equal opportunity provider and employer.

5. HCOA Calls Summary – Report Period May 1, 2021 to May 31, 2021

Calls	Email	Incoming	In Office/App	Mail/Fax	Outgoing To	Walk-In	Total
540	0	462	8	9	24	37	540

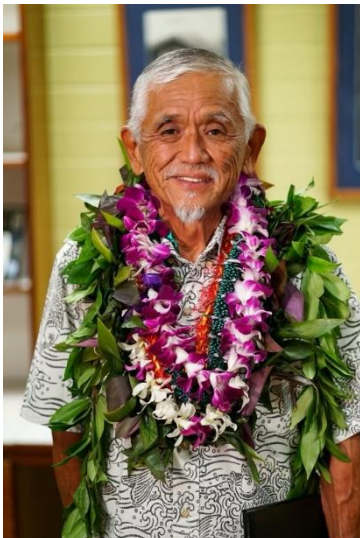
Unduplicated Calls – 144

(Self)	Agency	Brother/Sis	Daughter/DIL	Friend/Neighbor	Husband	Hospital	Organization
274	61	1	97	14	15	5	0

Other	Other relatives	Parent/Guardian	Partner/Significant Other	Son/SIL	Wife	Service Provider	Total
2	1	0	0	11	58	1	540



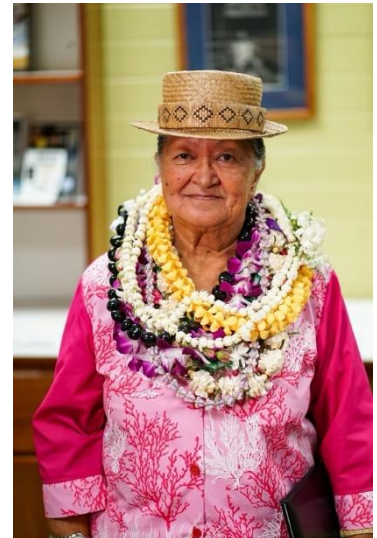
Above – New Committee on Aging Members



**Hawaii County
Outstanding Honorees
2021**

**Wayne Kawachi
Pahala**

**Annie Kuamoo Kaukai
Puna**





May 2021 Executive Report
Submitted by Kealoha Takahashi

Vision

The people of Kaua`i will live well and age well.

Mission Statement

The Kauai Agency on Elderly Affairs, as the designated lead County agency, plans, implements, supports and advocates for the well-being of Kauai's older adults; and serves as a one stop source of information on long term care support options and services for all residents.

Vision Statements

- *Kauai's older adults will live independently at home or in the community with dignity and respect.*
- *Kauai's family caregivers receive adequate support to care for their older adults.*
- *Kauai's older adults, persons with disabilities and family caregivers will make informed choices and have streamlined access to long-term care support.*

Goals:

1. Maximize opportunities for older adults to age well, remain active and enjoy quality lives while engaging in their communities.

Strategy 1-1: Promote Healthier living through evidence-base programs and volunteerism.

RSVP

- Volunteers continue to provide support in delivering food and produce boxes in partnership with Queen Lili'uokalani Trust and Kauai Independent Food Bank.
- Survey responses from program receipts of the food and produce boxes were collated see attached Food Security Survey Report.
- Conducted a Meet and Greet Zoom meeting held with 34 volunteer stations on May 13, 2021 at 2pm. The attached 2020 Kauai RSVP Volunteer Survey was shared with volunteer stations.
- Ti-leaf lei making about 40 leis completed for Memorial Day.

Better Choices, Better Health

- Canary Health provides online workshops on Chronic Disease Self-Management Program.

EnhanceFitness

- In-person classes at Kaumakani, Lihue and Kilauea Neighborhood Centers.



2. Forge partnerships and alliances that will give impetus to meeting Hawaii’s greatest challenges of the aging population.

Strategy 2-1: Expand and strengthen access to services with the Aging Network Interdisciplinary Team (IDT) Meetings

- No report

Strategy 2-2: Increase the quality of life for older adults and persons with disabilities living in the community.

Dementia Friendly Community

- No report

3. Strengthen the statewide ADRC System for persons with disabilities, older adults, and their families.

Strategy 3-1: Promote and strengthen the ADRC system process

ADRC (Aging and Disability Resource Center)/NWD (No Wrong Door)

- No report

Aging Network

- No report

ADRC Website

- For the period of July 1, 2020 to May 21, 2021 – 4,281 visits, 2,803 unique visitors.

Agency Call Summary Report

Report current State Fiscal Year period from July 1, 2020 to May 20, 2021

- Total Calls:9,507 (average 50 min. per call)

Consumer Age Group	No. of Calls
60-74	3,508
75-84	2,929
85-99	2,011

- Top 5 Topic Categories

No. of Calls	Topic Categories
4,598	Miscellaneous (Aina Ho’okupu o Kilauea-USDA Produce Box, Nourish Kauai, Grove Farm Community Wins Program, Restaurant Gift Certificates, Kauai Independent Food Bank, COVID Vaccinations)
1,603	Nutrition
621	Health and Wellness
448	Home and Community Based Services
353	Public Benefits

State Health Insurance Assistance Program (SHIP)

- No report

4. Enable older adults to live in their communities through the availability of and access to high quality long-term services and supports, including supports for their families and caregivers.

Strategy 4-1: Promote and expand innovative programs that meet the needs of older adults and their caregivers.

Educational Opportunities/Caregiver Training

- No report

Kupuna Caregiver Program

- Adult Day Health Center is increasing the number of participants slowly. Three more clients were enrolled last month and another three are going through the enrolment process. The current number of participants is 22.

Strategy 4-2: Pursue and promote a person-centered system that meets the needs of older adults and their caregivers.

Vendor Pool/Multi-Contract

- Preparation of Request for Proposal for In-home Respite; Homemaker Services; Personal Care and 2 new services: Assisted Transportation and Chore Services.

5. Optimize the health, safety and independence of Hawaii’s older adults.

Strategy 5-1: Expand and foster collaboration with the Aging Network to ensure older adults and persons with disabilities live safely and independently.

Falls Prevention Program with Kauai Fire Department & AMR

- As of April 21, 2021, 681 individuals served (562 homes)
- AEA Associates followed up with an elderly man who is known as a “frequent flyer caller” due to the multiple non-emergency calls made to Fire; home visit completed along with AMR and Fire personnel; provided grab bar and non-slip bath mats for the bathroom; conducted a test call on the elderly man’s medic alert button; AMR reported to the medic alert attendant that majority of the elderly man’s calls are not imperative/non-emergency. The attendant confirmed that there are ways to send a lift assist only vs. active emergency call, as long as the elderly man is specific in the type of assistance he needs.

Service Options-Private Hire

- No report

Elder Abuse Awareness

- Planning a World Elder Abuse Awareness Day virtual conference on June 15, 2021.
- Elder Justice Team meetings with Assistant Chief Bryson Ponce, Prosecutor Jared Brickey, Gloria Acaín and Paul Greenwood discussed cases.

Administrative:

- Older Americans Month recognition of Kaua'i's Outstanding Older Americans scheduled on May 6, 2021 at the virtual ceremony at 9:00am and drive thru at 3:15pm. Video of drive thru event featuring Mrs. Kano and Mr. Maeda was sent to PABEA's Recognition and Awards Committee Chair, Kathleen Wyatt.

The State Recognition will feature each County's Honorees via video segments of the celebration which will be airing live on June 4 at 10:00am:

Olelo Channel 53
Naleo Spectrum Channel 54
Akaku Channel 55
Ho'ike Spectrum Channel 53

Olelo is going to rebroadcast on the following days on Channel 53

June 20 at 6pm
June 21 at 4:30pm
June 22 at 8:00am
June 23 at 1:00pm

- Congregate meal and adult day care participants receiving home delivered meals will be discontinued starting June 1, 2021.
- Restaurant gift certificate program for congregate meal participants and senior center members continues for June, Mama Lucy-29, Wongs-20, Waipouli-19, Ishihara-15 and Gina's-8.

Training:

- AIRS Virtual Conference from May 12-14, 2021
- WellSky Boot Camp for Aging & Disability on May 11, 18 and 25
- WellSky Boot Camp for Harmony Advanced Reporting on May 13, 20 and 27
- AEA Associates met with Paul Greenwood who provided training on how to improve our initial contact with consumers.

Personnel:

- Aging Program Planner vacancy

Media:

- Garden Island article on Friday, May 7, 2021, "Kano, Maeda are 'Outstanding'"

